

## Locate emergency contact(s)

Quick reference guide (1 of 2 pages)

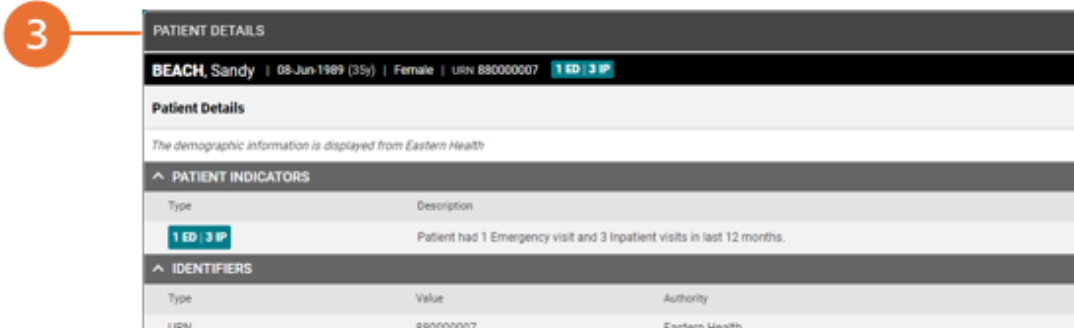
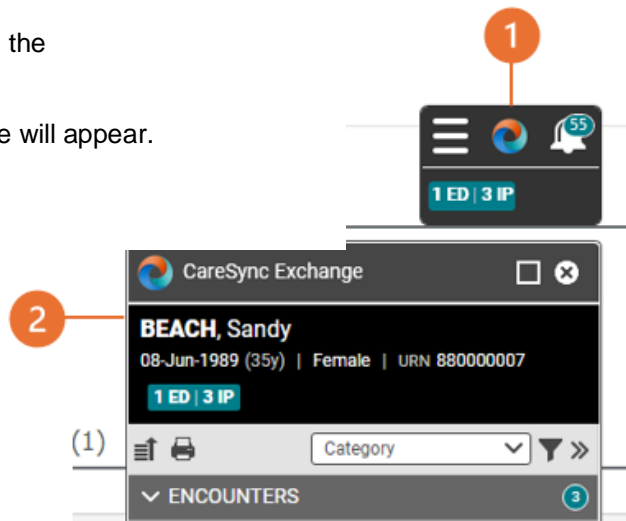
OFFICIAL

### Access emergency contacts with CareSync Exchange

- [Launch patient banner](#)
- [Find emergency contact details](#)
- [Locate Emergency Contacts from other health services](#)

#### Launch Patient Banner

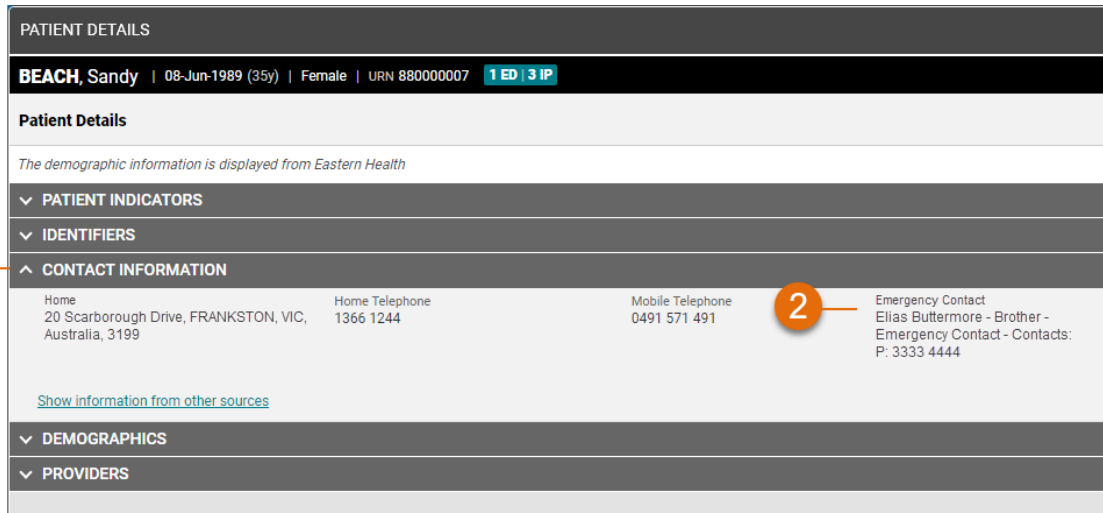
- 1 From the widget, launch **CareSync Exchange**.
- 2 Select **Patients Name** in the Patient Banner.
- 3 The **Patient Details** page will appear.



Only active emergency contact details will be available from CareSync Exchange.

## Find Emergency Contact

- 1 Within the 'Patient Details' page, locate the **Contact Information** section.
- 2 Review **Emergency Contact** details on the right side of the page.  
By default, the details displayed are from your own health service.



**PATIENT DETAILS**

**BEACH, Sandy** | 08-Jun-1989 (35y) | Female | URN 880000007 | 1 ED | 3 IP

**Patient Details**

The demographic information is displayed from Eastern Health

▼ PATIENT INDICATORS

▼ IDENTIFIERS

1 ▲ **CONTACT INFORMATION**

Home 20 Scarborough Drive, FRANKSTON, VIC, Australia, 3199	Home Telephone 1366 1244	Mobile Telephone 0491 571 491	2 Emergency Contact Elias Buttermore - Brother - Emergency Contact - Contacts: P: 3333 4444
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[Show information from other sources](#)

▼ DEMOGRAPHICS

▼ PROVIDERS

As well as Emergency Contact details, you will also find other key **demographic information** on this page.

## Other Health Services

- 1 Within the **Contact Information** section, click on 'Show information from other sources'.
- 2 Review data from other health services.  
By default, the data from your own health service is displayed first.



▼ IDENTIFIERS

▲ **CONTACT INFORMATION**

Home 20 Scarborough Drive, FRANKSTON, VIC, Australia, 3199	Home Telephone 1366 1244
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1 [Show information from other sources](#)

▼ DEMOGRAPHICS

▼ PROVIDERS



▲ **CONTACT INFORMATION**

▲ Eastern Health

Home 20 Scarborough Drive, FRANKSTON, VIC, Australia, 3199	Home Telephone 1366 1244	Mobile Telephone 0491 571 491	Emergency Contact Elias Buttermore - Brother - Emergency Contact - Contacts: P: 3333 4444
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2 ▲ Austin Health

Home 20 Scarborough Drive, FRANKSTON, VIC, Australia, 3199	Home Telephone 1366 1244	Mobile Telephone 0491 571 491	Emergency Contact Elias Buttermore - Brother - Emergency Contact - Contacts: P: 3333 4444
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[Hide other sources](#)

As well as Emergency Contact details, you will also find other key **demographic information** on this page.