



# CareSync Exchange



## CareSync Exchange Newsletter - December 2024

December is here and so is the final CareSync Exchange newsletter of the year. As the holiday season is upon us, it's a great moment to provide an update on the project's progress and reflect on the year's achievements.

### Project Updates

#### Technical go-live updates: Eastern Health, Austin Health, and Northern Health

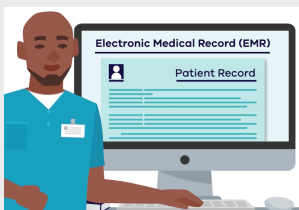
In October, Eastern Health went technically live with CareSync Exchange. This marks a significant step forward, with Eastern Health's **historical data being successfully migrated** to CareSync Exchange and live production interfaces made fully operational.

The data migration for Eastern Health involved the transfer of an immense volume of data: **4,626,378 Admission, Discharge, Transfer (ADT) messages** were processed and over **1 million laboratory atomic data results** were sent to CareSync Exchange.

A heartfelt thank you to the entire team at Eastern Health for their dedication and hard work during this phase. Your efforts were instrumental in achieving technical go live.

As part of the preparation for the next round of technical go lives, **clinical information validation testing** for both **Austin Health** and **Northern Health** are completed. While the final activities are still in progress, both sites are expected to be technically ready in early 2025.

These preparations are critical to achieving our goal of enhancing healthcare outcomes for all Victorians through shared health information.



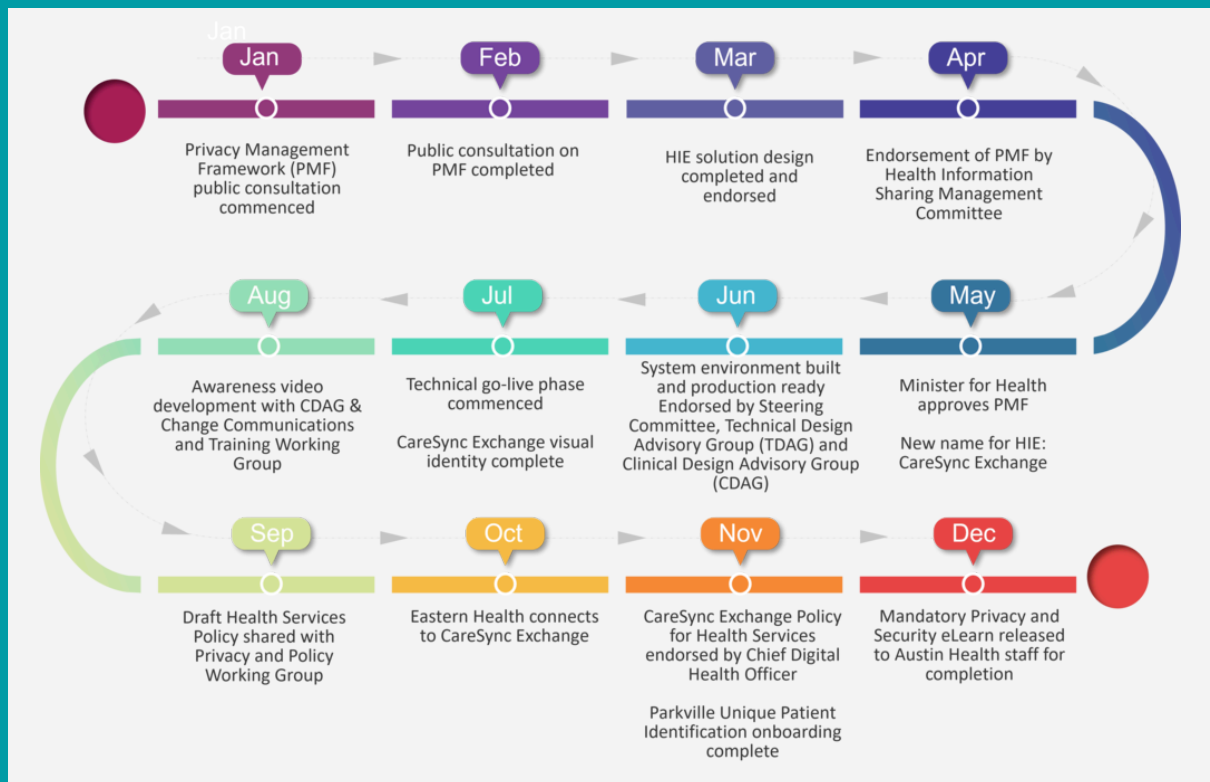
### New awareness videos for clinicians

We are pleased to announce the release of two **awareness videos** designed specifically for our clinicians. A special thank you to our Clinical Design Advisory Group and Change Communications and Training Working Group.

**Clinical Scenario:** this video presents a clinical scenario demonstrating how CareSync Exchange can be used as part of clinical workflows, supporting clinicians in making informed decisions and improving patient care. Watch [here](#)

**CareSync Exchange is here:** Focused on the clinical rollout at a health service, this video provides clinicians with a quick overview of the system and what they need to know to get started. Watch [here](#)

## 2024 Achievements



### What's happening in early 2025?

In early 2025, Austin Health will be the first of nine health services to clinically go-live with CareSync Exchange followed by Eastern Health.

Austin Health is currently preparing for the rollout to their **Emergency Department as the first clinical area** to adopt the system. A huge congratulations to the Austin Health team for their hard work and dedication in preparing for their clinical go-live, **updating their local policies** and releasing the **mandatory 'Privacy and Security' eLearn**.

Preparations for clinical go-live at Eastern Health have just commenced and the team is actively working through the initial stages of the project.

### Thank You and Happy Holidays!



As we wrap up the year, we'd like to extend our thanks to all of you for your continued collaboration, support and dedication.

The entire **CareSync Exchange** team wish you all a joyful festive season and we look forward to reconnecting with you in the new year.

See you in 2025!

For more information, please contact the Health Information Sharing team via email: [hieprogram@health.vic.gov.au](mailto:hieprogram@health.vic.gov.au). If you haven't subscribed to our Newsletter please click the link below.

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